

EPFO rolls out centralised pension payment system

Introduction

On 3 January 2025, the Ministry of Labour & Employment announced a full rollout of the Centralised Pension Payments System ('CPPS') across all regional offices of the Employees' Provident Fund Organisation ('EPFO') in India. This groundbreaking initiative, fully implemented by January 2025, promises to revolutionise the pension disbursement process, providing a smooth and efficient experience for millions of pensioners nationwide.

Key highlights of the CPPS rollout

- **Nationwide pension disbursement:** In December 2024 EPFO successfully disbursed approximately INR 1,570 crores as pensions to over 68 lakh EPS pensioners through 122 regional pension-disbursing offices across the country.
- **Seamless transition with successful pilots:** The CPPS underwent two successful pilot phases before its national launch. The first pilot in October 2024 disbursed INR 11 crores to more than 49,000 pensioners across Karnal, Jammu, and Srinagar. The second pilot in November 2024 processed around INR 213 crores for over 9.3 lakh pensioners in 24 regional offices.
- **Universal access to pensions:** The CPPS allows pensioners to access their pensions from any bank, anywhere in India. This eliminates the need for pensioners to visit specific bank branches or EPFO offices for verification, offering greater flexibility and convenience in accessing their funds.
- **Elimination of physical visits:** One of the key features of CPPS is that pensioners no longer need to physically visit the bank for verification when pension payments are initiated. Pensions will be credited immediately upon release, simplifying the entire process.
- **Efficient pension management:** The CPPS ensures pension continuity, regardless of the pensioner's location. Pensioners no longer need to transfer their pension payment orders when relocating, changing banks, or switching branches, making it especially beneficial for retirees who return to their hometowns.

Weblink https://www.epfindia.gov.in/site_docs/PDFs/EPFO_PRESS_RELEASES/03%20Jan%202024%20PIB%20Press%20Release%20CPPS.pdf

Therefore

The rollout of the CPPS marks a significant step towards modernising pension disbursement in India. By offering seamless access to pensions, eliminating physical verification visits, and ensuring uninterrupted payments, CPPS enhances convenience and efficiency for millions of pensioners across the country, reflecting the government's commitment to a more tech-enabled, user-centric pension system.